

Privacy Policy

Last updated: March 19, 2026

Your privacy matters to us. This page explains what information we collect when you reach out, how we use it, and how we keep it safe.

What we collect

When you fill out our contact form, we receive: your name, email address, phone number (if you choose to share it), business name (optional), selected plan, and your message. That's it. We don't use cookies, tracking scripts, or analytics tools of any kind.

Why we're allowed to use it

We handle your data because you chose to send it to us — that's your consent under EU data protection law (GDPR). If we start working together, we also need your details to deliver the project. In some cases, we may keep records to meet legal or accounting requirements.

What we do with it

We use your contact details only to get back to you, put together a quote, and build your website. We will never sell, rent, or share your information with anyone for marketing or any unrelated purpose.

How we keep it safe

Your data is stored on encrypted servers within the European Union. We keep it for the duration of our working relationship, plus up to 5 years afterwards as required by Hungarian accounting law. After that, it's permanently deleted.

Services we rely on

To run our website and communicate with you, we use a hosting provider and an email service. These providers only process data on our behalf and are bound by GDPR-compliant agreements. Your information is never shared with anyone else.

Website hosting

Our website uses HTTPS encryption on every connection. The hosting provider only keeps standard server logs (IP address, timestamp, page visited), which are automatically deleted after 30 days.

Your rights

Under EU law (GDPR), you can: ask to see what data we have about you; correct anything that's wrong; ask us to delete your data; limit or object to how we use it; or request a copy in a portable format. You can also withdraw your consent at any time — this won't affect anything we did before the withdrawal. Just email us at info@budapestlabs.com and we'll take care of it.

Something not right?

If you feel your data hasn't been handled properly, you can file a complaint with the Hungarian data protection authority (NAIH) at naih.hu, or with the supervisory authority in your country.

Get in touch

Questions about your data? Email us at info@budapestlabs.com. We'll get back to you within 30 days.

